

HDX FAX-to-EDI

Turn Fax orders into EDI transactions

HDX FAX-to-EDI is an Internet-based, Heavy Duty industry-specific service that converts faxed documents from your non-EDI partners into standard EDI documents and delivers them in the format you need to process them directly into your ERP system.

HDX FAX-to-EDI is delivered using the Software as a Service (SaaS) approach. You don't need additional fax equipment, hardware, or software – just a standard Internet connection and your existing EDI software. With HDX FAX-to-EDI you receive an electronic file instead of paper faxes. This process automation allows you to redeploy the administrative resources currently dedicated to manually receiving and processing fax documents to more value-added activities. Since HDX is a trusted provider of e-commerce solutions to the Heavy Duty industry, you can expect a high rate of participation from manufacturers. Everyone benefits by sharing the costs of developing templates for the different partners from your distributor community.

How It Works

The HDX FAX-to-EDI service reduces the cost, effort, and delay involved in manual processing of faxed orders and other transaction-related documents.

Simplified Internal Processes

HDX FAX-to-EDI reduces your costs for transactions with non-EDI enabled trading partners by drastically simplifying your internal processes. Distributors and other trading partners fax their documents to a special Toll-Free number. The service converts the fax to an electronic file and delivers it to you ready to be processed into your ERP system.

- *FAX-to-EDI translation performed by the service uses proven OCR/ICR technology, turning fax documents into electronic data.*
- *Quality Control Operators provide human review to ensure proper translation of the information.*
- *EDI file delivery to a VAN mailbox makes handling of transactions sent by your non-EDI trading partners as easy as that of your EDI-enabled partners.*
- *Online access to your data with multiple views, search capabilities, and exception flags makes it easy to service your customers and monitor supply chain activity.*



“Some distributors may never be EDI-compliant. This service helps you automate those orders using your existing EDI system, reducing your costs and errors.”

Edward Kuo
Executive Director
HDX



The Challenge

The implementation of Electronic Data Interchange (EDI) has helped Heavy Duty industry companies achieve significant benefits by reducing manual/paper processes. However, many companies still deal with a large number of inbound paper documents (primarily purchase orders and invoices) to accommodate their small to medium-sized trading partners who are not EDI-capable. Often, these documents are received via FAX and require substantial administrative effort to manually handle, review, and enter data.

In addition to the cost of manual processing, there is an inherent time delay for faxed transactions. Delayed processing can lead to distributor out-of-stock situations and reduced customer satisfaction.

The Solution

What is needed is a reliable, cost-effective way to automate the translation of faxed documents into electronic data that can be processed in the same way as EDI transactions received from EDI-enabled trading partners.

That's exactly what the HDX FAX-to-EDI service was developed to do!



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Rapid Order Recognition

EDI transactions are delivered to you instantly, so you can immediately process them into your ERP system. For orders, this process significantly reduces the delay in order recognition that you experience with manual fax processing.

Easy Deployment

To take advantage of the HDX FAX-to-EDI service, follow a few simple steps. Work with HDX to specify your preferred electronic transaction formats, set up procedures to receive your files, and let your trading partners know you're starting the service. HDX takes care of the rest, including on-boarding of your distributors. Your trading partners only need to change the fax number to which they send their orders.

- *SaaS service delivery means you do not need to install any special hardware or software. With a VAN mailbox and your existing EDI setup you are ready to go.*
- *HDX Industry Standard document format makes integration with your EDI processes fast and easy. You can also specify receipt of your electronic data in any XML or flat file format you choose for a minimal additional fee.*
- *The included partner on-boarding service works directly with your trading partners to execute a straight-forward change-of-procedures process that gets them using the HDX FAX-to-EDI service quickly and painlessly.*
- *An industry-standard paper fax order form even makes it easy for partners who hand-write their orders on a fax page to use the service with all their suppliers.*

Cost-effective

The HDX FAX-to-EDI service is a cost-effective way to reduce faxes and order handling costs by 40% or more.

- *A low, one-time set-up charge allows HDX to get your system ready to receive up to eight different fax formats from your distributors.*
- *A minimal per-fax page charge keeps the costs down to maximize your ROI.*

For more information about HDX Fax-to-EDI Services, contact HDX today at: hdx@att.net or 1-616-682-9900



About HDeXchange, Inc.

HDX is the industry's leader in connecting distributors and manufacturers through standard technology platforms and formats. HDX offers a commercial suite of electronic solutions for ordering, invoicing, and price file updates, as well as customized technology solutions to fit your business.